

# PINNACLE SURGERY CENTER

## FINANCIAL POLICY

As a courtesy to you, and in accordance with our contracts, we will bill your insurance carrier. We attempt to determine in advance the amount for which you will be responsible, and ask that you pay that amount in full on the day of service. Please be aware that insurance coverage does not relieve the patient of financial responsibility, nor suspend payments until the insurance has paid. If the insurance carrier does not remit payment within 60 days, the balance will be due in full from you at that time.

Since we are not a party to the agreement you have with your insurance carrier, we cannot be responsible if they pay a lower percentage than you expected, or if your deductible is not the amount you expected. If you have questions of this nature, you should contact your insurance company directly.

If you do not have insurance coverage, **all financial agreements must be made in advance of service.** We require deposits, but may be able to make payment arrangements for a portion of the charges for non-cosmetic services.

If there is a balance remaining after the insurance pays, the minimum monthly payment will be based on prior approval. Arrangements to make payment of less than the full balance must be made promptly, as all balances must be paid in full by 60 days **from the date of service.** As a convenience to our patients, we accept most major credit cards. If paying by check towards any amount that may be due by the patient, I understand that if the check is returned unpaid, the checking account will be debited electronically for both the face amount on the check and \$25.00 service charge. This will be in addition to any charges assessed by my financial institution as a result of the dishonored check.

If any payment you have made to us is in excess of your balance will be credited back to you in the form of a refund. However, refunds due to the patient/guarantor will not be processed and remitted until all active and past due accounts, including bad debt accounts have been paid in full.

Failure to make a payment monthly will result in collection procedures. Should it become necessary to pursue collections for your account balance, you agree to be responsible for all cost of such collection, including collection agency fees, court cost, and attorney fees.

Physicians and other health care providers furnishing services to the patient, including radiologist, pathologist, and anesthesiologist, and the like, are generally not employees or agents of the surgery center. These providers may bill the patient separately for their services.

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Responsible party/patient signature

Date